



Lettings Services and Charges

In accordance with Chapter 3 of Part 3 of the Consumer Rights Act 2015 our standard letting fees and charges are as follows:

TENANTS FEES

£60 fee, per adult that will be a named tenant, non-refundable for credit checks and referencing, inclusive of VAT at 20%

£12 fee per occupier of the property over the age of 18, non-refundable for Right to Rent checks inclusive of VAT at 20%

£120 fee per agreement, per property, non-refundable for new and renewed tenancy agreements, inclusive of VAT at 20%

Overdue rental payments will be subject to interest at the rate of 4% above the base rate of Barclays Bank Plc.

GUARANTOR FEES

Nil charge for credit checks and referencing for first guarantor. If they are unsuccessful then there will be a £60 fee, per adult, non-refundable, inclusive of VAT at 20%.

LANDLORD FEES

All letting and management fees are agreed by individual negotiation. If multiple agency is instructed then the fee is to be agreed by prior arrangement. VAT will be charged at 20% on any fees incurred. Please contact us for further information.

REDRESS SCHEME

We are a member of the Ombudsman Services Limited. Their contact details are:
Ombudsman Services: Property, P O Box 1021, Warrington WA4 9FE

CLIENT MONEY PROTECTION SCHEME

Our Client Money is protected in accordance with the rules provided by the Royal Institution of Chartered Surveyors. Their contact details are: 12 Great George Street (Parliament Square), London, SW1P 3AD.

DEPOSIT PROTECTION SCHEME

All deposits received are held within our client account and registered with the Tenancy Deposit Scheme as operated by The Dispute Service. Their contact details are: The Dispute Service Ltd, PO Box 1255, Hemel Hempstead, Herts, HP1 9GN.

